

1. Breakdowns and Unstable loads

**BUDGET CONTRACT
DISTRIBUTION LTD**

**FULLFLOOD ROAD
HAVANT
HAMPSHIRE
PO95AX**

Issued by: Ian Burrans
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02392 470 386

Should your vehicle breakdown or your load becomes unstable try to manoeuvre the vehicle to a safe place in order to avoid blocking the road or causing a hazard.

Ensure that the hazard lights are on if on the public highway. If you leave your vehicle, don a high visibility jacket and climb out by the nearside door. If you have a warning triangle place it in a position where it will be most effective to warn other road users.

Should your vehicle be in a hazardous position inform the police immediately so they can take measures to prevent your breakdown or unstable load from becoming an accident.

Notify BCD first Jason **07818 403 519**
 Buzz **07846 100 600**

It is important that you notify the client for whom you are working that you have broken down and/or that your load has become dangerous. BCD will then arrange a suitable response.

Our preferred breakdown provider is Portsmouth Commercial Services who can be contacted on **02392 650 760, or 07764 710 004** - 24 hour breakdown service.

Quote Budget Contract Distribution.

- State the vehicle registration and type of vehicle.
- State the vehicles location
- State whether or not the vehicle is loaded (this could affect the type of recovery)
- State what the problem is: Mechanical, loss of air, oil leak, overheated etc.

If your breakdown is on the motorway inform the police.

Take a note of the number on the marker post on the side of the motorway closest to where you break down.

If you use a motorway emergency phone you may be asked for the number on the side of the phone box.

Tail Lift Failure

If a problem occurs with the vehicle's tail lift and it is required to complete the remainder of the day's work then contact:

South Coast Tail Lifts on: **01329829135**.

If the fault is detected at the start of the working day or can wait to be fixed at the end of the working day then the vehicle should be taken to South Coast Tail Lift for repairs

South Coast Tail Lift Repairs Ltd,
Unit 4 Spulings Yard, Spurlings Road,
Fareham, Hampshire, PO17 6AB.

Tyre Problems

The vehicles tyres are checked monthly by Trucktyre and they are our first point of contact for tyre issues,

Tructyre

Fleet Management Ltd,

Goodwood House,

Goodwood Road,

Eastleigh,

Hampshire

0330 100 7707 or **0196285824**

Trucktyre do operate a local depot based in our Hilsea yard.